

ALARM SYSTEM USER GUIDE

9853

9752

9751

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9853, 9752, 9751 Hardwired Control Unit Alarm System User Guide.
This document applies to control panels using software version 4.03.x.

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Printed and published in the U.K.

1. Introduction

Alarm System

The alarm systems described in this book comprise a control unit (model 9853, 9752 or 9751), one or more keypads, and various detectors. The control unit houses a main controller, power supply, stand-by battery and communication device. It is normally fitted in a safe place out of sight (for example, under the stairs).

The detectors are installed in various places, or zones, around the premises. If something triggers a detector, the detector signals this to the control unit. How the control unit reacts depends on whether the system is set or unset.

- When **set**, the control unit raises an alarm whenever a detector is triggered. The alarm might be a bell or strobe on the outside of your premises, or it might be a silent signal over the telephone line to an Alarm Receiving Centre (ARC).
- When **unset**, the system does not raise an alarm if a detector is triggered.

Your installer can program the control unit so that your system is either:

- **Single system.** You can set the system to one of four levels: A, B, C or D. Level A protects the whole of the premises covered by the detectors. Levels B, C and D each protect part of the premises while the rest is in use. You cannot set more than one level at the same time.
- **Partitioned system.** The premises protected by the system are divided into four partitions: A, B, C and D. Each partition behaves as a separate alarm system; it can have its own final exit and entry route zone, and it can be set and unset independently of other partitions. One or more partitions may share a common area. You can set one, two, three or four partitions at the same time.

Whichever type of system you have, the control unit raises an alarm when a detector in a set level or partition is triggered. Your installer allocates detector zones to levels or partitions during installation. Refer to the table on page 32 to see if your system is single or partitioned, and how zones are allocated.

Your premises may be fitted with 24-hour zones and panic alarm zones. If these zones are triggered, the system will raise an alarm even if no level or partition is set. 24-hour zones are often used to protect emergency fire exits.

Keypad

Your alarm system is fitted with a 9930 or 9940 keypad, from which you can set and unset the system. Figures 1 and 2 show the main features of these keypads. Refer to "4. Special Functions" on page 19 for information about other functions available from them.

The system will not accept commands from the keypad until you identify yourself with an access code or proximity tag. It can store 50 access codes, which may contain four or six digits¹, giving secure access for up to 50 users. Your installer may have set up your system to hide status information². If so, the display and lamps show no information until you identify yourself. This prevents status information being used to compromise system effectiveness.

Proximity Tags

So that you do not have to remember access codes, your installer may have fitted your keypads with a device that reads proximity tags. These tags are small slips of plastic that have electronic circuitry built into them.

When you hold a tag against a suitably equipped keypad, the circuit inside the tag emits a radio code that the keypad reads. Each tag has a unique code. If the alarm system recognises the tag, it allows you to do almost anything that you could do with an access code. If the tag is not recognised, you cannot use the alarm system. When presenting a tag to a 9930 keypad, make sure that it is touching the sensitive area to the left of the display (Figure 1). The 9940 keypad has a proximity coil that makes the whole case sensitive to tags.

You can program the system to recognise up to 49 tags. U01, the master user, can only be assigned an access code – a proximity tag cannot be assigned to this user. For instructions, refer to page 27.

¹ Installer Command 56

² Installer Command 28

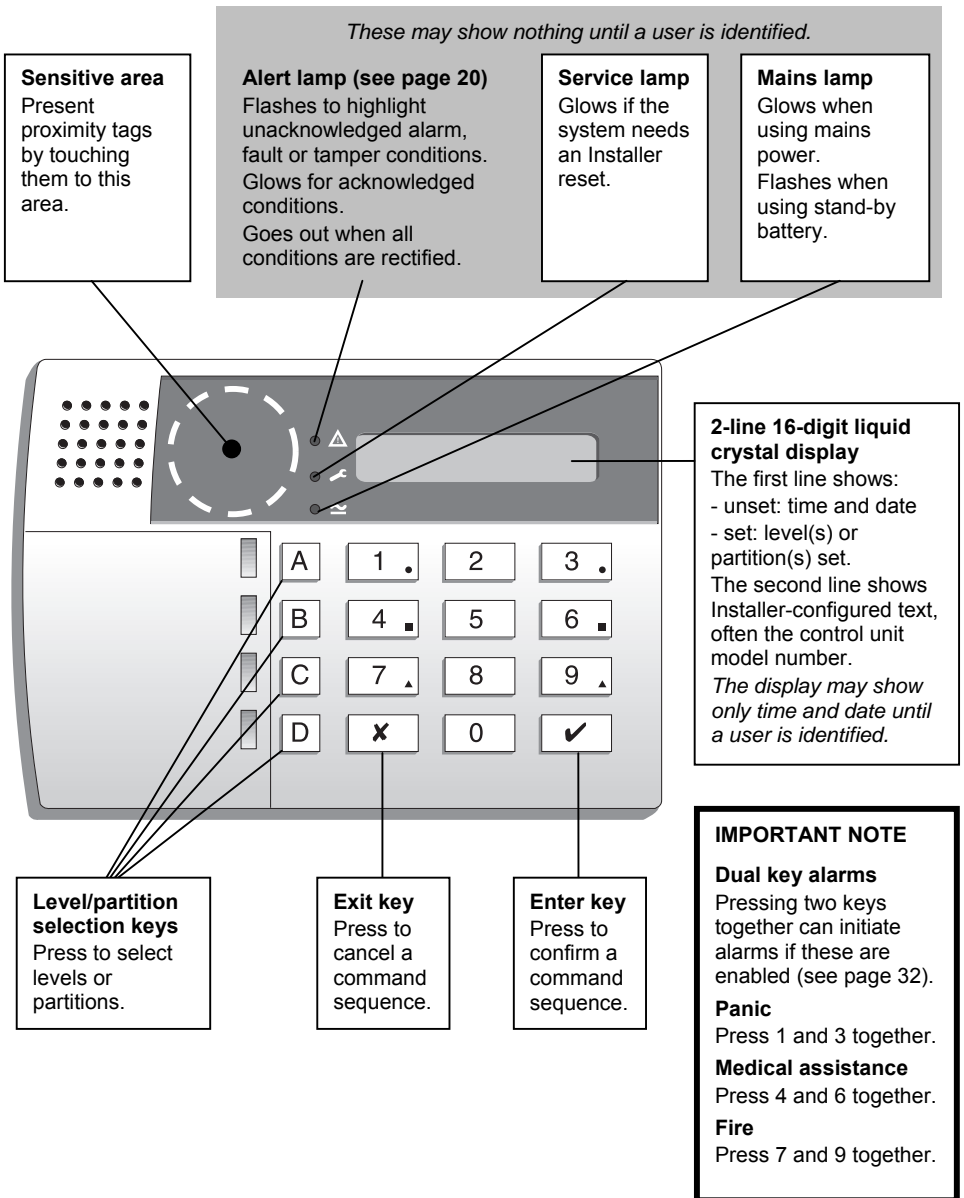


Figure 1. 9930 LCD Remote Keypad

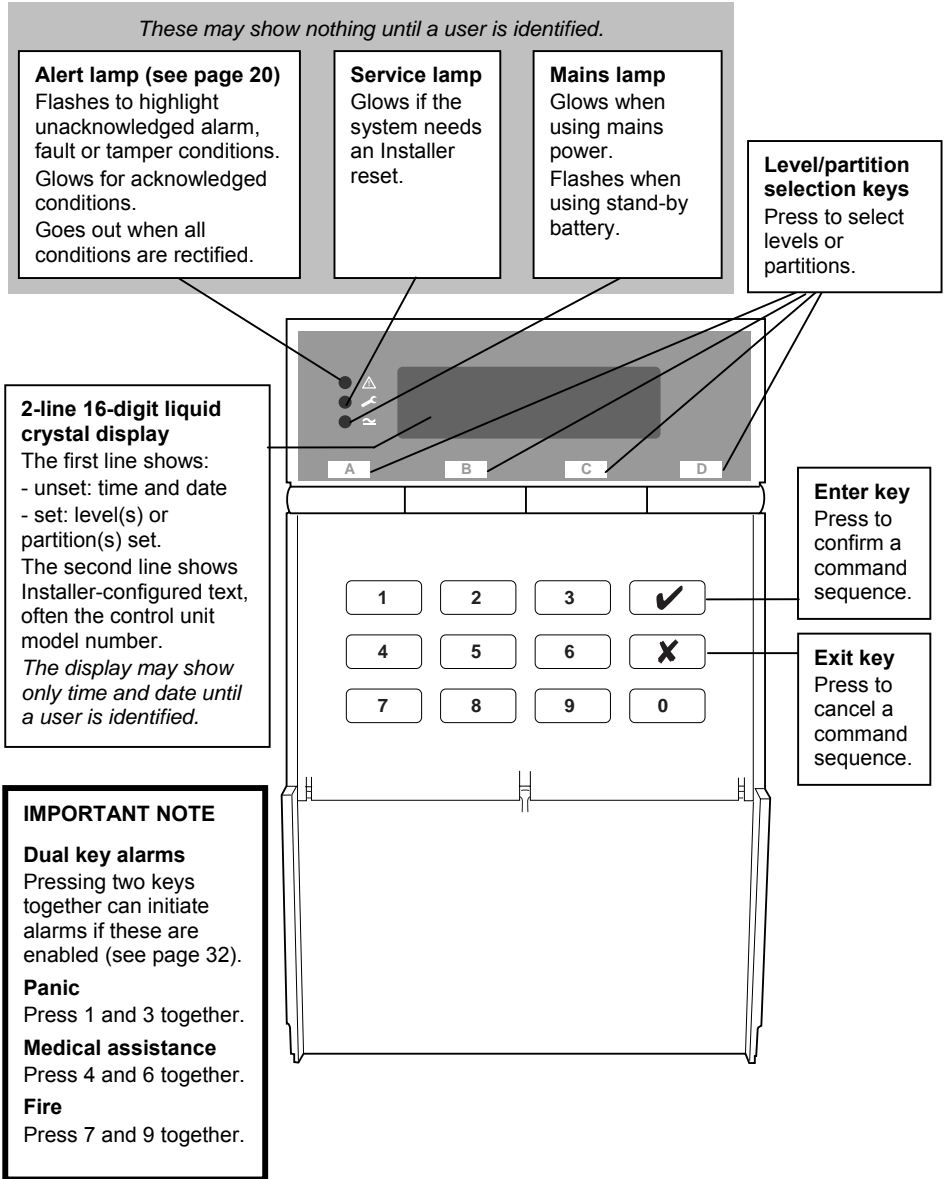


Figure 2. 9940 LCD Remote Keypad

723r Telecommand/ 722r PA

If your alarm system has a radio expander connected to it, you can use a 723r telecommand (sometimes called a remote setting device) or the 722r PA (Figure 3).

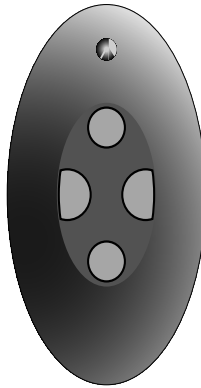


Figure 3. 723r Telecommand

Mains Power Failures

The control unit indicates mains power failures using alerts. If the supply has since been restored, the alert will show the condition as inactive. For instructions on how to view and acknowledge alerts, refer to page 20.

About this Guide

The rest of this guide tells you how to use the system:

2. Everyday Operation Tells you how to set and unset the system.
3. After an Alarm Tells you how to switch off the sounders after an alarm, view what caused the alarm and reset the system so that it can be used again.
4. Special Functions Tells you how to use more advanced features, some of which are available only to the master user.

2. Everyday Operation

During installation, your installer programs the system to create an exit route and entry route for your premises. When setting the system, you must follow the exit route. When unsetting the system, you must follow the entry route. If you stray from these routes, you may cause a false alarm.

Setting the System

There are several different methods for setting the system. Each level or partition can use a different method, although not all methods are available in all cases. Your installer will have selected the methods that suit your site best³.

The possible setting methods are:

Timed Set	Instant Set
Final Door Set	Keyswitch Set
Lock Set	Telecommand Set
Terminated Set	Forbikobler Keypad Set
Silent Set	

The setting procedure is similar for each method and shown on page 10. Subsequent sections describe the specifics of each setting method.

If you try to set the system while something is triggering a detector in the protected area (for example a door or window is still open), the system will not set (see page 13).

If you find that your detectors generate false alarms immediately after you leave the premises, this may be because they are detecting air movements when the exit door is closed. You may need to ask your installer to increase the Final Exit Settling Time⁴.

³ Installer Commands 39, 62, 72 and 76

⁴ Installer Command 182

General Procedure

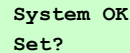
To set the system:

1. Secure all doors and windows.
2. At the keypad, key in an access code (or present a tag).

Note: If you enter an incorrect code, press ✕ to clear the display and try again. If you enter an incorrect code four times, all keypads will be locked for 90 seconds.

3. In a single system:

The display shows (for example):



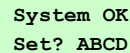
System OK
Set?

Press the appropriate level key.

Note: If you press ✓ without a level key, the system sets Level A (Full Set).

In a partitioned system:

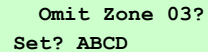
The display shows (for example):



System OK
Set? ABCD

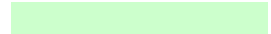
Press the appropriate partition key (or keys) and then press ✓ when the required partitions are displayed.

4. If you have omitted a zone (see page 21), the display shows (for example):



Omit Zone 03?
Set? ABCD

Press ✓ to continue with the zone omitted. If you do not want to omit it, press ✕ to exit. During the exit procedure, the keypads give a continuous exit tone. The tone may be intermittent if the final door is open.



Timed Set

With Timed Set, the system sets after a programmed exit time has expired. The time starts when you press a level key in a single system or ✓ in a partitioned system, or when you press ✓ to accept an omitted zone. Your installer will have made the exit time long enough for you to leave the premises and secure the final door⁵.

When using Terminated Set (see below), your installer may have programmed the system to set after the exit time even if the exit terminate button is not pressed. This ensures your premises are protected if you forget to press the button.

Final Door Set

Your installer may have programmed the system so that closing the final door completes the setting sequence. The system sets 7–12 seconds⁶ after you secure the final door. There is no fixed exit time.

Lock Set

Your installer may have fitted a special lock so that locking the final door completes the setting sequence. The lock contains a switch so that the control unit can sense whether the lock is open or closed. The system sets seven⁷ seconds after you lock the final door. There is no fixed exit time.

*Note: Lock Set is available only for Level A (Full Set) in a single system.
In a partitioned system, any partition may be Lock Set.*

Terminated Set

Your installer may have fitted an exit terminate button. This is usually outside, beside the final door, and you press it when you leave. The system sets seven⁸ seconds after you press the button. There is no fixed exit time.

Silent Set

Some levels or partitions on your system may be programmed for Silent Set. The system does not give an audible warning when it sets these but it gives a double "beep" at the end of the exit time to show that it is set.

*Note: Silent Set is not available for Level A (Full Set) in a single system.
In a partitioned system, any partition may be Silent Set.*

⁵ Installer Commands 44, 65, 75 and 79

⁶ Installer Command 182

⁷ Installer Command 182

⁸ Installer Command 182

Instant Set

The area protected by a level or partition may not need an exit route or final door. With Instant Set, the system sets as soon as you press the appropriate key, without waiting for an exit time. The system gives a double "beep" to show that it is set.

Note: Instant Set is not available for Level A (Full Set) in a single system. In a partitioned system, any partition may be Instant Set.

Keyswitch Set

If your system is fitted with a keyswitch, you can use it to set the system. If it is a three-position keyswitch in a single system, you can use it to set Level B. The keyswitch initiates setting, which then completes in accordance with the programmed exit mode. You do not need to enter an access code or present a tag.

Note: In a partitioned system, you can set only Partition A.

Telecommand Set

If your system is fitted with a radio expander and your installer has enabled the appropriate option, you can use a telecommand to set the system. If it is a single system, you can use the telecommand to set Level B.

The telecommand initiates setting, which then completes in accordance with the programmed exit mode. You do not need to enter an access code or present a tag.

Figure 3 on page 7 shows the actions of the buttons on the telecommand.

Note: In a partitioned system, you can set only Partition A.

Forbikobler Keypad Set

Your system may be programmed to use a special type of entry or exit zone called a Forbikobler zone. The word "forbikobler" means "bypass" in Danish. These zones are used to connect external keypads or access controllers.

If an exit is programmed as a Forbikobler zone with an external keypad, a trigger from the keypad within the exit time stops the timer and sets the system.

Investigating Setting Problems

This section offers general guidance but the configurable nature of 9x5x control units means that details of each alert and response vary. If you need assistance to resolve a problem, contact your installer.

Detector Active

If something is triggering a detector at the end of the exit procedure, the system will not set. Depending how your installer has set up the system⁹, internal or external sounders may operate. The display shows which zone (or zones) is active.

To set the system:

1. Enter your access code (or present your tag) to silence any sounders.
2. Go to the zone shown on the display (see example) and find out what is triggering the detector. If possible, remedy the fault.
3. Return to the keypad and set the system again.
If no other detectors are active, the system sets.
4. If other detectors are active, repeat steps 1 to 3.
5. If the system still will not set, call your installer.

Zone Open	Z03
Zone 03	

Keypad Display Shows “Bypass Supr. Z?”

If you see the message at the right on your keypad display when you are trying to set the system, then one or more of your radio based detectors has a problem. Press ✓.

Bypass Supr. Z?	
Active	Set?

If the display reverts to the time and date then your system has been programmed not to set in the event of a detector fault. You must call your installer and they must attend to the system before you can carry on and use it.

If your system carries on and sets, then your system has been programmed to ignore problems with the radio detector in question. Carry on using your system as normal, but report the problem to your installer.

⁹ Installer Command 27

Keypad “Locks”

If you make four incorrect attempts in a row to key in an access code, you may find that your keypad “locks” and will not let you continue.

Wait for 90 seconds and the keypad will clear allow you to try again.

This is to prevent someone guessing an access code by simply trying all the possibilities.

Other Problems

The system informs you of problems through alerts. These are warnings communicated through the keypad display and lamps. If your system is set up to hide status information after 30 seconds¹⁰, enter an access code or present a tag to activate the keypad display and lamps.

Depending on the nature of the problem, you may need to reset the system or call an installer to do this for you (see page 17). Your installer may have set up your system to enable you to override some faults¹¹, in which case you will be able to set the system while the fault is still present. If the display shows "Set" underneath the alert message, press ✓ to continue with setting.

If an installer reset is required, the control unit lights the 🔧 lamp and the keypad sounds a repeating "beep" to warn you. If the fault disappears, the lamp goes out but the tone continues until you enter your access code. If the fault persists and cannot be overridden, the display shows "Call Installer".

A mains power failure is an example of a technical fault that may be resolved without intervention in the alarm system. A stand-by battery failure is an example of a technical fault that requires an installer to visit.

If an alert indicates a communications failure (for example, "Plugby Line Fail"), you may be able to set the system but then it may not be able to report any alarms to the ARC.

For more information on viewing and acknowledging alerts, see page 20.

¹⁰ Installer Command 28

¹¹ Installer Commands 134 to 140

Unsetting the System

WARNING: If you enter your premises and an internal alarm starts, there may be an intruder.

You can unset the system from a keypad or keyswitch. If your system is fitted with a radio expander and your installer has enabled the appropriate option, you can also unset it with a telecommand.

When you open an entry door, the system starts an entry timer. There are four entry timers so that different entrances can use different times. During the entry time, the keypads give a "galloping" entry tone to warn you that the timer is running. If you exceed the entry time, an alarm will occur. Your installer will have ensured that the entry time for each entrance is long enough for you to enter by the designated entry route, get to the keypad and unset the system.

If an entry door is fitted with a lock switch, the keypad gives a continuous exit tone when you unlock it and, if you lock it again, the system remains set; it is only when you open the entry door that the entry timer starts and the keypads give the entry tone.

General Procedure

To unset the system:

1. Enter through the designated entry door and go to the keypad.

As you enter the premises, the system starts the entry timer and the keypads give the entry tone.



2. Key in an access code (or present a tag).

Note: If you enter an incorrect code, press ✕ to clear the display and try again. If you enter an incorrect code four times, all keypads will be locked for 90 seconds.

In a single system, all set levels are unset.

In a partitioned system, the display shows which partitions are set (for example):

Unset? AB D 9x5x

3. Press the appropriate partition key (or keys) if required, followed by ✓.

The entry tone stops and the system gives a double "beep".



The system or partition is now unset.

Keyswitch Unset

If your system is fitted with a keyswitch, you can use it to unset Level or Partition A. With a three-position keyswitch, switching from Part to Off unsets Level B (single system only). You do not need to enter an access code or present a tag.

Telecommand Unset

If your system is fitted with a radio expander, you can use a telecommand to unset the system. Figure 3 on page 7 shows the actions of the buttons on the telecommand. You do not need to enter an access code or present a tag.

Depending how your installer has set up the system¹², you may be able to use the telecommand to unset the system from outside the premises. In this case, the entry time will not be used.

Depending how your installer has set up the system¹³, you may be required to use the telecommand for unsetting. If you attempt to enter an access code, the keypad will show the message "Locked Out".

If after unsetting the system with a telecommand you hear an alert tone (a gentle "beep") and see "Tcmd Low Batt" on the keypad, the battery in your telecommand needs to be changed. Enter your access code at the keypad to silence the alert tone. Ask your installer to change the battery.

Aborting False Alarms

If your system is connected to an ARC and you accidentally cause an alarm, you normally have at least two minutes before the ARC calls the police. Alarm Abort¹⁴ enables you to cancel a false alarm by entering a valid access code during this period (which is set by the ARC).

If Alarm Abort is not enabled on your system and you often exceed an entry timer that is already set to the maximum, ask your installer about Alarm Abort.

¹² Installer Command 129

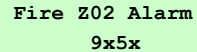
¹³ Installer Command 48

¹⁴ Installer Command 36

3. After an Alarm

Responding to a Fire Alarm

IMPORTANT: The system gives a fire alarm by sounding a two-tone warning from the keypads and alarm sounder. The display shows (for example):



Fire Z02 Alarm
9x5x

1. Evacuate the premises.
Do not attempt to unset the alarm.
2. If there is evidence of fire, call the Fire Brigade.
3. Only when the premises are safe, proceed as for other alarms.

Responding to other Alarms

When your system raises an alarm other than a fire alarm, you must:

- Unset the system as normal to switch off the sounders and strobes.
- Reset the system ready for further use.

Note: In a partitioned system, you may not have access to unset all partitions but entering your access code (or presenting your tag) will silence all sounders.

The system logs the zone (or zones) that triggered the alarm and displays alerts on the keypad display. The first zone is shown automatically when you unset the system. View the others by pressing ✓ to accept the **Next** prompt. For instructions on viewing and acknowledging alerts, see page 20.

Your system may be configured for various types of reset:

- **User reset.** Enter your access code (or present your tag) again to reset the system. The system gives a double "beep" to confirm that it has reset.
- **Installer reset.** If the display shows "Call Installer", contact your alarm company to arrange a visit.
- **Remote reset.** If the display shows a reset code, write down the code and call your ARC. You will be asked to verify your identity, the circumstances and the code. If no intervention is required from an installer, you will be given a code to enable you to reset the system.

3. After an Alarm

Your installer may have enabled a guard, which is someone who is authorised to unset the system **only** after an alarm¹⁵.

Your installer may have set up your system to dial a number in an alarm and send a "beep"¹⁶. Up to 15 calls may be made to confirm the alarm¹⁷. If you have a 9853 control unit (see page 32), the person taking the call can press 5 on the telephone keypad to acknowledge the notification and stop further calls. With other models, the full sequence of calls must be completed.

¹⁵ Installer Command 181

¹⁶ Installer Command 103

¹⁷ Installer Command 186

4. Special Functions

Introduction

As well as setting and unsetting the system, you can perform a number of other functions from the keypad while the system is unset:

All Users	Key	Description
Access code (or tag) plus:	0	Call Downloader
	1	View alerts
	2	Omit zones
	3	Require user code before installer code
	5	Read the log of system events
	7	Turn chime on and off
	8	Test the sounders and strobe
	9	Test the detectors
Dual key alarms (check if these are enabled, see page 32)	1+3	Panic alarm (PA)
	4+6	Medical assistance alarm
	7+9	Fire alarm
Master User Only	Key	Description
Access code (not tag) plus:	4	Set up access codes and proximity tags
	6	Set the time and date

Calling Downloader

Your installer may set up your alarm system using a program called Downloader, running on a computer connected to the telephone network, and ask you to instruct your alarm system to telephone Downloader using one of two numbers programmed into the control unit. To start the call:

1. Key in an access code (or present a tag).
2. Press 0.

The display shows:

Call CS ?

3. Press 1 or 2 (your installer will specify) and then ✓.

Your system calls your installer's computer and may be connected for several minutes. While Downloader is connected, the keypad display shows the time and date.

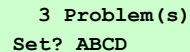
Viewing Alerts

The system records alarms, faults and tampers as alerts. It usually displays the first alert automatically when you unset the system but you can view alerts at any time by pressing 1. Viewing an alert acknowledges it. The Alert lamp (Δ) flashes for unacknowledged alerts and glows for acknowledged alerts. If the condition that caused the alert still exists, the alert message shows "Active". If the condition no longer exists, the message shows "Inactive".

To view alerts:

1. Key in an access code (or present a tag).

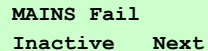
If the Δ lamp is glowing or flashing, there are alerts. The system may display the first alert or it may show how many alerts exist (for example):



3 Problem(s)
Set? ABCD

2. Press 1 to view the alerts.

The display shows the first alert (for example):

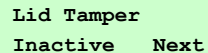


MAINS Fail
Inactive Next

Here, "Inactive" indicates that the mains power supply has since been restored.

3. Press \checkmark for "Next" to view the next alert.

The display shows the second alert (for example):

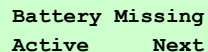


Lid Tamper
Inactive Next


Here, "Inactive" indicates that the tamper switch has since been closed.

4. Press \checkmark for "Next" to view the next alert.

The display shows the third alert (for example):

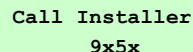


Battery Missing
Active Next

Here, "Active" indicates that the battery is still missing. The  lamp will also be lit and there will be an intermittent audible warning.



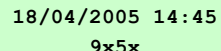
If you have viewed all alerts and installer action is required (for example, to fit a new battery), the display shows:



Call Installer
9x5x

5. In this case, contact your alarm company.

If you have viewed all alerts and no installer action is required, the display shows date and time (for example):



18/04/2005 14:45
9x5x

6. In this case, use the system as normal.

Omitting Zones

Your system may be programmed so that you can omit individual detectors. This enables you to ignore alarms coming from faulty detectors in non-critical positions. Refer to the table on page 32 to see which zones can be omitted in your system.

Omission is not permanent: when you next unset the system, the control unit reinstates any omitted zones. You must omit the zones each time you prepare to set the system.

To omit a zone:

1. Key in an access code (or present a tag).
2. Press 2.

This display shows:

3. Press the number of the zone you want to omit (for example, press 07 to omit zone 7) and then press ✓.

The sounder gives a double "beep" and the display shows the zone number followed by an "o":



If you try to omit a zone for which this is not allowed, the display shows an "X" after the zone number.

4. Press ✕ to exit.

Note: To include a zone that was omitted, follow the same procedure.

Pressing ✓ toggles between omit and include.

When you set the system after omitting some types of zones, a message asks you to confirm that you want to omit the zone. Press ✓ to set the system with the zone omitted.

The zone types for which a message is displayed are: Normal Alarm (NA), 24-hour (24), Final Exit (FE), Entry Route (ER), Shock Analyser (SA), Keybox (KB), Keyswitch (KF or KM), Anti-Mask (AM) and Forbikobler (FB).

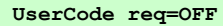
The zone types for which a message is not displayed are: Panic Alarm (PA), Fire (FR), Technical (TC), Smoke Detector (SD), AC Fail (AC), Low Battery (LB), Battery Fault (BF), Power Output Fail (PF) and Fault (FL).

Requiring User Code before Installer Code

You can specify that a user code must be entered before the installer code to access the installer menu. This enables you to supervise installer activities.

1. Key in an access code (or present a tag).
2. Press 3 to toggle between requiring and not requiring a user code.

The display shows (for example):



UserCode req=OFF

When you turn user code on or off, the keypad confirms with a double "beep".



3. Press ✓.

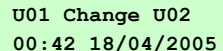
Reading the Log

The system keeps a log of the last 700 events. The Appendix on page 29 explains the meaning of the messages that may be logged.

To view the log:

1. Key in an access code (or present a tag).
2. Press 5.

The display shows a message describing the most recent event (here, for example, user 1 has changed the access code for user 2):



U01 Change U02
00:42 18/04/2005

3. Press: 1 to see earlier events
3 to see later events
4 to see the first event
6 to see the last event
4. Press ✕ to stop using the log.

Note: Neither an installer nor a user can erase the log.

In the log, user codes are represented by numbers as follows:

U00	Installer	U54	Telecommand
U01	User 1	U55	Keyswitch
U02 to U49/50	Users 2 to 49/50	U56	Remote reset
U50	Guard code (if set up)	U57	Download
U51	Duress code	U58	Virtual keypad (Downloader)
U52	Control unit		
U53	Idle	U59	Forbikobler

Turning the Chime On and Off

Your system may be programmed so that a chime tone sounds when certain doors are opened while the system is unset. You can turn this on and off.

1. Key in an access code (or present a tag).
2. Press 7 to toggle chime on and off.

The display shows (for example):

Chime = ON

When you turn chime on, the keypad confirms with a double "beep".



3. Press ✓.

Testing the Sounders

You can test that the sounders and strobe are working. The system turns on each sounder in turn for three seconds.

Note: The strobe flashes for 10 seconds to give you time to see it.

1. Key in an access code (or present a tag).
2. Press 8 to start the test.

The display shows:

Test: Bell

Test: Strobe

Test: Speaker

Test: Keypad

Testing Zones

You can set the system so that it will allow you to walk around and test each of the detectors (a walk test). Do this when the premises are empty to avoid other people triggering movement detectors before you do, which would confuse the results of the test. If a detector fails the test, contact your alarm company and ask them to check the system.

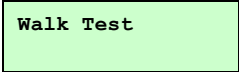
Notes:

1. You can abandon the test at any time by pressing ✓.
2. You cannot test 24-hour zones (including Fire and PA) or tamper circuits with this command. If you wish to test them, contact your alarm company.

To test zones:

1. Key in an access code (or present a tag).
2. Press 9.

This display shows:

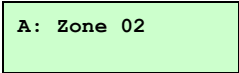


Walk Test

3. Walk around your premises and trigger the detectors in turn (excluding 24-hour and PA zones).

When you trigger a detector, the keypad and internal sounder give a short tone.

The display shows 'A' for alarm, followed by the zone number of the detector.



A: Zone 02

If you trigger more than one detector, the display shows the zone numbers in turn.

4. Press ✓ to stop the test when you have triggered all the detectors.

Setting up Users

Note: Only the master user (U01) can set up users.

The system can store up to 50 different user access codes. For security, you should give one code to each person who has responsibility for setting and unsetting the system: do not allow users to share codes. In a partitioned system, you can assign each user code to one or more partitions.

To distinguish users and conceal their access codes, the log shows each user as a number (for example, U02). You can store a user name for each access code, which is visible when the code is modified but not displayed or logged.

When the system is delivered from the factory, all access codes are set to default values. Depending how your installer has set up the system¹⁸, access codes may contain four or six digits. The default for the master user (U01) is "1234" when four-digit codes are in use and "123456" when six-digit codes are in use; this user is assigned to all levels or partitions. The master user should change this immediately to a code known to no one else.

The other defaults are "X002" for U02 through to "X050" for U50 (for six-digit codes: "X00002" to "X00050"). As default codes cannot be used to set or unset the system, or use any of its special functions, they do not need to be changed until they are assigned to users.

Do not assign access codes starting with zero. That is, use codes within the range 1000–9999 (or 100000–999999 if using six-digit codes).

Access Codes

There are two methods for changing the access code for a user.

Method 1:

1. Key in the master user access code.
2. Press 4.

The display shows:

Old Code= ----

3. Key in the master user access code again and press ✓.

The display shows the "U01" and any text description for that user:

U01:User 01

If you wish to change the name, use the keypad as described in *Changing User Names* on page 27.

If you wish to change the master use access code press ✓ and go to step 6.

4. Press X repeatedly until the display shows the user number of the code you want to add/change.

U23:User 23

If you wish to change the name, use the keypad as described in *Changing User Names* on page 27.

5. Press ✓.

The display shows (for example):

User 23: ----

¹⁸

4. Special Functions

6. Key in the new access code, starting with a number in the range 1–9. The display shows (for example):
7. Press ✓.
8. In a partitioned system, the display shows the available partitions. Press keys A, B, C and/or D to assign the user to one or more partitions.
8. Press ✓ to store the new access code (in this case, 4926).

User 23 = 4926

Partn. ABCD

Method 2

1. Key in the master user access code.
2. Press 4.
The display shows:
3. Key in the current access code for the user you wish to change (for example, ✕023 - the default code for User 23) and press ✓.
The display shows the user number (U23) and any text description for that user, for example:
If you wish to change the name, use the keypad as described in *Changing User Names* on page 27.
4. When the user name is correct, press ✓.
The display shows (for example):
5. Key in the new access code, starting with a number in the range 1–9. The display shows (for example):
6. Press ✓.
7. In a partitioned system, the display shows the available partitions. Press keys A, B, C and/or D repeatedly to change the user's assignment to one or more partitions.
8. Press ✓ to store the new access code (in this case, 4926).

Old Code= ----

U23:Dave

User 23: ----

User 23 = 4926

Partn. ABCD

To delete an access code:

1. Follow either procedure for setting an access code. (If you do not know the user's access code use method 1.)
2. When you come to key in a new access code, key in "0000" (or "000000" for six digit codes).

Changing User Names

The system can store up to 12 characters for each user name, including spaces and punctuation marks. The default names are in the form User nn.

You can change the name when you set the access code. In step 3 of the procedure on page 25, the display shows the current user name with a flashing cursor under the first letter. Enter letters one at a time in the same way as when texting on a mobile phone, by repeatedly pressing a key until the required letter is displayed. To move right, press C. To move left, press D.

1	None	7	P Q R S
2	A B C Æ Å Ä	8	T U V
3	D E F	9	W X Y Z
4	G H I	0	Space ' () : . - ! &
5	J K L	C	Move right
6	M N O Ø Ö	D	Move left

To delete a whole name, move to the first character and press D.

When you have entered the name, press ✓ to continue with setting the code.

Assigning a Duress Code

If your system is connected to an ARC, you may want to give a duress code to some users as well as their access code. The duress code is designed to send a silent communication if a user is forced to unset the system by an intruder. It has to be enabled by your installer¹⁹. When unset with a duress code instead of an access code, the system appears to respond normally but the control unit sends a silent communication to the ARC. A user who has the duress code can use any of the system's facilities.

The duress code is assigned to U51 and, when the control unit leaves the factory, is inactive and set to "X051" ("X00051" for six digit codes). To activate it, assign a new code to U51 using method 2 for assigning codes to other users (see previous page).

¹⁹ Installer Command 49

Proximity Tags

Each normal user (Users 2 to 50) can have a tag, an access code or both. You cannot assign a tag to the master user (U01), the installer (U00), the guard (U50) or the duress code (U51).

You set up a tag in a similar way to an access code (see page 25). Instead of entering a new access code for the user, present the tag. The system learns the identity of the tag and links it to the user number. The keypad confirms that the tag has been learned with a double "beep".

You delete a tag in exactly the same way as an access code. When you key in "0000" ("000000" for six digit codes), it deletes both the tag and access code for the displayed user.

Setting Time and Date

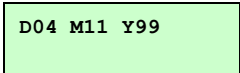
Note: Only the master user (U01) can set the system time and date.

The control unit contains an internal clock/calendar that runs as long as there is power present (mains or stand-by battery). The system uses this clock to record the time and date of events in the log. If the mains power supply fails while the stand-by battery is low, you may need to correct the time and date. If your country uses summer and winter time, you may need to adjust the time.

To set the time and date:

1. Key in the master user access code.
2. Press 6.

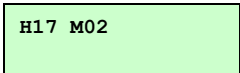
The display shows the date.



D04 M11 Y99

3. Key in two digits for the day, followed by ✓.
4. Key two digits for the month (01 for January to 12 for December), followed by ✓.
5. Key in two digits for the year, followed by ✓.

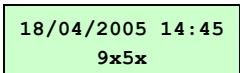
The display shows the time.



H17 M02

6. Key in two digits for the hour followed by ✓. Use the 24-hour clock.
7. Key in two digits for the minutes, followed by ✓.

The display shows the new time and date:



18/04/2005 14:45
9x5x

Appendix. Log Messages

Message	Meaning	Message	Meaning
AC Fail	Mains power supply failed	F== Tamper	Forbikobler keypad tampered with
AC Restore	Mains power supply restored	Fire Reset	Fire alarm reset
Al Conf Dis K==	Alarm confirmation disabled by lock switch	Fire Z== Alarm	Fire alarm on zone ==
Al Confirm Z==	Confirmed alarm on zone ==	Fire Z== Rstr	Fire alarm on zone == restore
Alarm Abort	User aborted alarm	Forbi I/F Tamper	Forbikobler interface tampered with
AntiMask Al Z==	Anti-mask alarm on zone ==	Forbi Lp Tamper	Forbikobler loop tampered with
AntiMask Rs Z==	Anti-mask alarm on zone == reset	Fr K== Alarm	Fire alarm started at keypad ==
AntiMask Tp Z==	Tamper on anti-mask zone ==	Frb I/F Tamp Rst	Forbikobler interface tamper reset
AUX DC Fail	Auxiliary power failed	Frb Lp Tamp Rst	Forbikobler loop tamper reset
AUX DC Fail Rstr	Auxiliary power restored	Global T.Restore	Global zone tamper alarm reset
Bad Checksum	Control unit memory corrupted	Global Tamper	Global zone tamper alarm
Batt Flt Rstr	Battery reconnected	K== Excess Keys	Incorrect access code entered more than four times at keypad ==
Batt Load Fail	Battery failed load test	K== Missing	Keypad == disconnected
Batt Missing	Battery disconnected	K== Restore	Keypad == reconnected
Bell Tamper	Sounder tampered with	K== Tamper	Keypad == tampered with
Bell Tamper Rst	Sounder tamper reset	Key Box Cls Z==	Keybox on zone == closed
Burg Z== Alarm	Intruder alarm on zone ==	Key Box Opn Z==	Keybox on zone == open
Burg Z== Rstr	Intruder alarm on zone == reset	Key Sw Set #	System set by keyswitch on level/partition n
Bypass Supr. Z==	Supervision on zone == bypassed	KeySw Unset #	System unset by keyswitch on level/partition n
Codes Defaulted	Access codes returned to default values	Lid Tamp Restore	Control unit lid tamper reset
Comms Fail	Communications failure	Lid Tamper	Control unit lid tampered with
Defaults Loaded	Default values loaded for all commands	Low Bat Z==	Low battery detected on transmitter ==
EEPROM Fail	Control unit memory damaged	Low Bat Z== Rstr	Low battery reset on transmitter ==
Exp == Tamp Rst	Expander tamper reset	Low Batt Rstr	Low battery detected on control unit
Exp == Tamper	Expander tampered with	Low Batt Rstr Z==	Low battery reset on control unit
Expander == Miss	Expander disconnected	Md K== Alarm	Medical alarm started at keypad ==
Expander == Rstr	Expander reconnected		
F== Missing	Forbikobler keypad disconnected		
F== Restore	Forbikobler keypad reconnected		

Message	Meaning	Message	Meaning
PA K== Alarm	Panic alarm started at keypad ==	U== Change U==	User == changed access code for user ==
PA Z== Alarm	Panic alarm started in zone ==	U== Delete U==	User == deleted access code for user ==
PA Z== Rstr	Panic alarm reset in zone ==	U== Dload Fail	Download by user == failed
RF Jamming	Radio jamming detected	U== Duress	Duress code entered by user ==
RF Jamming Rstr	Radio jamming reset	U== Off-Site	Installer exited from programming mode
RF Sup Fail Z==	Radio supervision failure detected in zone ==	U== On-Site	Installer entered from programming mode
RF Sup Rstr Z==	Radio supervision failure in zone == reset	U== Ptn # Reset	User – reset partition #
Set Fail Z==	System failed to set because of fault in zone ==	U== Remote Dload	Download by user == successful
Smk Det Alm Z==	Smoke detector alarm in zone ==	U== System Reset	User – reset system
Smk Det Res Z==	Smoke detector alarm reset zone ==	U== Time/Date	Time and date user reset the system
Soak Fail Z==	Soak test failed in zone ==	U== Z== Omit	User omitted zone ==
System Rearmed	System rearmed after an alarm	U== Z== Unomit	User unomitted zone ==
System Startup	Power applied to system	UserCode req off	No user code before installer code
System Tamp Rst	System tamper reset	UserCode req on	User code before installer code
System Tamper	System tamper	XT ACFI Rst Z==	Mains power supply restored in zone ==
Tamper F== Rstr	Forbikobler keypad == tamper reset	XT ACFI Z==	Mains power supply failed in zone ==
Tamper K== Rstr	Keypad == tamper reset	XT BatFI Rst Z==	Battery reconnected in zone ==
Tamper Z==	Zone == tampered with	XT BatFI Z==	Battery fault in zone ==
Tamper Z==	Tamper in zone == during the day	XT Fault Z== Rst	Zone of type 'Fault' reset
Tamper Z== Rstr	Zone == tamper reset	XT Fault Zone ==	Zone of type 'Fault' active
Tech Z== Alarm	Technical alarm in zone ==	XT LoBat Rst Z==	Low battery reset on radio zone ==
Tech Z== Rstr	Technical alarm in zone == reset	XT LoBat Z==	Low battery detected on radio zone ==
Tel Line Fault	Line fault on telephone line	XT PwrFI Rst Z==	Power output fault reset in zone ==
Tel Line Rstr	Line fault reset on telephone line	XT PwrFI Z==	Power output fault in zone ==
Telecmd Low Bat	Low battery in 723r telecommand		
Telecmd PA	Panic alarm from 723r telecommand		
Test Call	Test call made		
Test Call	Test call at a specified interval		
U== # Set	User == set level/partition #		
U== # UnSet	User == unset level/partition #		

Notes

Your Installation

Zone	Description	A	B	C	D	Omit Allow	Chime	Entry Time
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
19								
20								
21								
22								
23								
24								
25								
26								
27								
28								
29								
30								
31								
32								
33								
34								
35								
36								
37								
38								
39								
40								
Company Name		Contact Number (Day)						
Control Unit Model		Contact Number (Night)						
Exit Time		A	B	C	D			
Bell Duration		Partitioned or Single System						
Engineer Reset		Dual Key		PA	Fire	Medical		
Communicator Fitted		Enabled?						
Meets DD243: 2004		Meets PD 6662 / prEN 50131-1: 2004						

Note: If this table has not been completed, ask your Installer for the information.