

Important

You must obtain a Returns number before returning this form. Without this number and this form your refund will not be processed. To obtain a Returns Number you should email Alert at: support@support.alertelectrical.com. Please complete all sections in white in full.

Returns address: www.alertelectrical.com (Returns department), Units 2/3 Clarendon Court, Manners Industrial Estate, Ilkeston, Derbyshire. DE7 8EF

Name	
Address	
Invoice Number	
Invoice Date	

Product Code	Reason for return, please explain including faulty, broken or not required.
1.	
2.	
3.	
4.	
5.	

Returns Number
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	Refund	Replacement
Refund or replacement required? (Please tick)		
OFFICE USE ONLY		
	Refund <input type="checkbox"/> Inc postage <input type="checkbox"/> Admin Fee <input type="checkbox"/>	Replacement sent <input type="checkbox"/>

In order to qualify for a refund on any items being returned that are not faulty, all items must be returned unused, in good re-saleable condition, including original, undamaged packaging, with a copy of the invoice.

alertelectrical.com reserves the right to refuse refund if the returned goods do not meet the above conditions. We advise you to take out insurance for the return delivery as items not received in re-saleable condition will not be eligible for either replacement or refund. If we do not have a suitable replacement for a faulty item, we will refund the cost of the item.